

Financial Management Service

Programs and Initiatives

**San Francisco Financial Center
Customer Advisory Board Conference
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Financial Management Service, Federal Finance



Agenda

- **Agency Relationship Management/Holistic Approach**
- **Pay.gov**
- **General Lockbox Network**
- **Electronic Check Processing System**
- **Paper Check Conversion – Over the Counter**
- **TGAnet**
- **U.S. Debit Card**
- **Stored Value Card Program**
- **Internet Payment Platform**

Agency Relationship Management

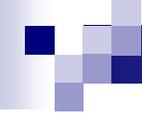


Agency Relationship Management

- Central point of contact for agencies
- Ensure coordination between agencies and Federal Finance
- Promote new/innovative collection tools
- Provide presentation support
- Publish Financial Connection

www.fms.treas.gov/finconn/index.html

- Primary responsibility for the *holistic approach*



What is the Holistic Approach?

- **The preferred way for Federal Finance to conduct business with Federal agencies**
 - Identify and prioritize target CFO agencies
 - Review collection activity with bureaus to propose overall cash management improvements
 - Work with agencies/departments/bureaus from a consultative standpoint



Goals

- Move towards an all-electronic Treasury
 - *90% EFT by 2010*
- Promote easy-to-use collection mechanisms that are convenient and secure
- Streamline the collection process
- Use web and electronic technologies
- Manage depositary services provided to Federal agencies by banks and FRBs
- Provide timely collection of Federal government receipts

Business Issue

- **Long term benefits of electronic collections**
 - Reduces costs
 - Improves accuracy
 - Enhances effectiveness
 - Example: EFTPS vs. FTD Coupon: 30 times less likely to have a problem
 - Improves cash forecasting
 - Improves returns processing and exceptions, etc.



Methodology

- Establish agency-wide goals and metrics based on the agency's entire portfolio of cash flows
- Agree on the agency's overall electronic collections targets
- Establish Strategic Cash Management Agreement and Implementation Plan with target agency/bureau
- Involve Federal Finance program areas in the strategic planning process
- Assist agencies with marketing strategies to convert remitters from paper to EFT



Collections and Cash Management Modernization (CCMM)

- Comprehensive, multiyear effort to streamline, modernize, and improve the processes and systems supporting FMS's and Treasury's collections and cash management programs
- Top strategic priority at FMS and in Treasury's Office of the Fiscal Assistant Secretary

Reporting To Agencies

■ Transaction Reporting System

- Hub-and-spoke connections to banks and agencies, with FMS in the middle – one connection to each bank and agency
- Central data warehouse for queries
- Standard XML reporting schema for all reports and interfaces



Reporting to Agencies

- **Both FMS and agency receive detail reports, eliminating reconciliation**
- **Enterprise Image Platform**

FMS Contact Points for Agencies

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Customer Relationship Managers

www.fms.treas.gov/eft/contacts.html

FMS Home Page: www.fms.treas.gov

Pay.gov

“Supporting Government Collections”



Why was Pay.gov Created?

INTERNET + Government + \$ =  Pay.govSM

Pay.gov is a government-wide transaction portal that offers electronic financial services to citizens for collection of fees, fines, loan repayments, and certain taxes over the Internet.

What Services are Provided?

Pay.gov - Home - Microsoft Internet Explorer provided by Financial Management Service

File Edit View Favorites Tools Help

Address: <https://www.pay.gov/paygov/>

Pay.gov
Provided by the US Department of the Treasury

Home

Login
Username:
Password:
Login
[Forgot Your Password?](#)

Find Public Forms
[by Form Name](#)
[by Agency Name](#)
Search Public Forms

[Searching Help](#)

Public Resources
Resources
[Accessibility Statement](#)
[Notices & Agreements](#)
[Privacy & Security Policy](#)
[Public Reports](#)
[Sitemap](#)
Help
[Contact Us](#)
[Frequently Asked Questions](#)
Information
[Agency Information](#)
[Overview](#)
[Implementing](#)
[Documentation](#)
[Press / Articles](#)

What is Pay.gov?
 Pay.gov can be used to make secure electronic payments to Federal Government Agencies. Payments can be made directly from your bank account or by credit/debit card.

How Do I Make a Payment?
 Find the Agency Form you need to fill out. Complete the required information and submit the Form. Enter payment information and Submit your payment.

What Federal Agencies Can I Pay?
 [Agency List](#)

Should I Register?
 Will you use Pay.gov often?
Do you want to save your Profile?
Do you track your payments or set up recurring payments?
[Click here to Register](#)

Information for Government Agencies

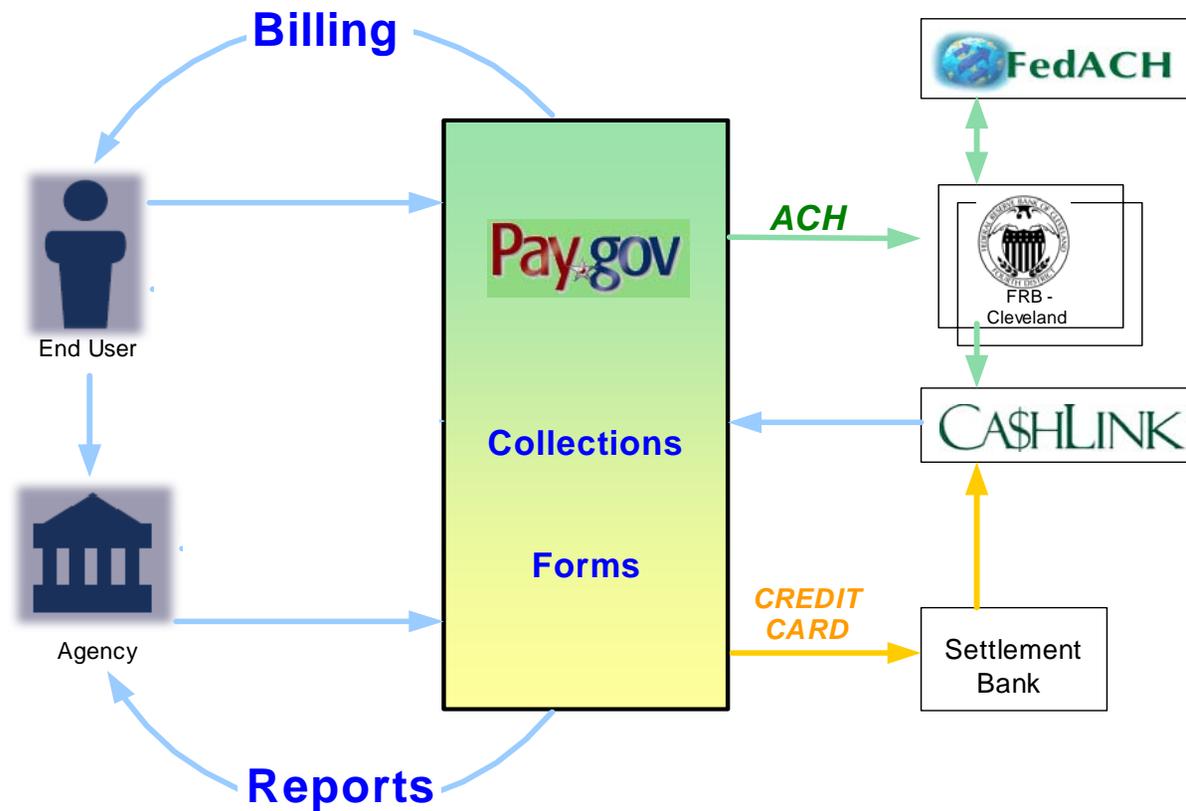
Frequently Used Forms
[SBA Payments](#)
Borrower and Lender Payments.
[US Customs and Border Protection](#)
Pay Excise Taxes, apply for CDSOA Distribution.
[US Courts](#)
Pay a violation notice received on Federal property.
[Department of Justice](#)
NCIF (CLASS) and DAOG Accounts
[All other Forms](#)

DEPARTMENT OF THE TREASURY
FIRST GOV

You have accessed a United States Government computer application. Unauthorized use of this application is a violation of federal law and may subject you to civil and criminal penalties. This application system is monitored. Communications made using this application may be disclosed in accordance with federal law.

- Collections
 - Credit/Debit Card
 - ACH Debit
- Forms
- Bills
- Reports
 - Online
 - Activity Files

How does Pay.gov Work?



Pay.gov is real!

- Agencies using Pay.gov - 98
- Agency Cashflows - 306
- Forms - 166
- Bills - 17



	FY 2004	FY 2005	FY 2006	FYTD 2Q
Transactions	683,000	4,600,000	7,841,000	4,400,000
Dollars	3.84B	6.07B	29.5B	18.25B

**Make A Donation**

You can donate to the NEA by filling in the form below and clicking Submit. You may make your donation by major credit card or by electronic check (ACH).

If you would like to print this form for your records, prior to clicking submit, click on "PDF Preview" and then print the form. Press the Back button on your browser to then click Submit and make your donation.

Amount:

Prefix: First Name: Middle Init:

Last Name: Suffix:

Address 1:

Address 2:

City: State:

Zip:

Home Phone:

E-mail:

- Yes, you may publish my name in the annual donor list.
- No, I prefer to remain anonymous.
- I prefer my name to be published in the following way:

Gifts may be made in memory of a family member or friend, in honor of an individual, or in recognition of a special occasion. We will be glad to notify the individual or their family.

Name of the person you would like to honor:

Prefix: First Name: Middle Init:

Last Name: Suffix:

After the completion of your payment, you will be presented with a payment confirmation page. Please print that page for your records and then close your browser window. To avoid confusion, do not click on "Return to Forms"

National Endowment for the Arts webmgr@arts.endow.gov



Provided by the Department of the Treasury.

Home > Online Payment

The system has populated the Payment Date with the next available payment date.

Online Payment

Step 1: Enter Payment Information

1 | 2 | 3

This item is payable by [Bank Account Debit \(ACH\)](#) or [Plastic Card \(ex: VISA, Mastercard, American Express, Diners Club, Discover\)](#)

Option 1: Pay Via Bank Account (ACH) [About ACH Debit](#)

Required fields are indicated with a red asterisk *

Account Holder Name: *

Payment Amount: \$50.00

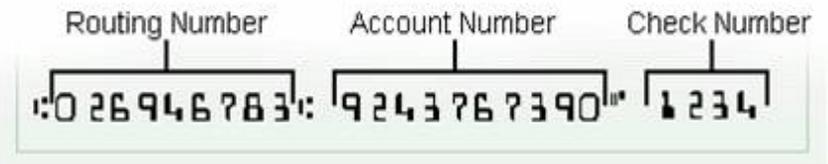
Account Type: *

Routing Number: *

Account Number: *

Confirm Account Number: *

Check Number:



Payment Date: 07/21/2005

Select the "Continue with ACH Payment" button to continue to the next step in the ACH Debit Payment Process.

Continue with ACH Payment Cancel Return To Your Form

Option 2: Pay Via Plastic Card (PC) (ex: VISA, Mastercard, American Express, Diners Club, Discover)

Required fields are indicated with a red asterisk *

Account Holder Name: *

Payment Amount: \$50.00

Billing Address: *

Billing Address 2:

City:

State / Province:

Zip / Postal Code:

Country: *

Card Type: * 

Card Number: * (Card number value should not contain spaces or dashes)

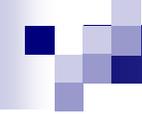
Security Code: *  (On the back of your Card, find the last 3 digits) [Help finding your security code](#)

Expiration Date: * / *

Select the "Continue with Plastic Card Payment" button to continue to the next step in the Plastic Card Payment Process.

Some of the Agencies using Pay.gov:

- **Agriculture:** Plant Variety Protection Office Fees, Valles Caldera Trust
- **Commerce:** NOAA Individual Fishing Quota, NESDIS, STAT USA
- **Defense:** DFAS, DLI, DLA
- **Education:** e-Refunds, Debt Collection Services
- **Energy:** Southeast Power Bill Payments, Bonneville Power Administration Conference Fees
- **Health & Human Services:** Device Supply Center Fees, Debt Collection
- **Homeland Security:** USCIS Replacement of Green Card I-90, USCIS Application for Employment Authorization I-765, FEMA Farm Bureau Casualty Insurance
- **Housing and Urban Development:** Institution Master File, Title Fees
- **Interior:** Abandoned Land Mine Fees, Fish & Wildlife Service Registration Fees
- **Justice:** Drug Enforcement Administration Registration & Renewal Fees
- **Labor:** OSHA Net Site Services Fees, OSHA Technical Services Fees
- **State:** Bureau of Consular Affairs Payments
- **Transportation:** Federal Motor Carrier Safety Administration Registration Fees, Office of Hazardous Materials Safety FOIA Requests, FAA Civil Penalty Payments
- **Treasury:** EFT Reclamations, Surety Branch, Bureau of Public Debt, Alcohol and Tobacco Tax and Trade Excise Tax Form, Monthly Report, Tobacco Brewer's Report
- **Veterans Affairs:** Funding Fees, VA Canteen



Pay.gov Contacts

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General Lockbox Network (GLN)





New GLN Update

Features:

- Electronic Check Processing
- Digital Images
- Enhanced Security

Qualified Lockbox Providers

- Region 1, Northeast
Citibank
- Region 2, Midwest
Citibank, U.S. Bank
- Region 3, Southeast
Bank of America, Wachovia
- Region 4, Rocky Mountains
U.S. Bank
- Region 5, West Coast
Citibank, U.S. Bank



GLN Contacts

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Electronic Check Processing (ECP)



Electronic Check Processing (ECP)

ECP is the process of converting paper checks presented to lockbox banks into ACH electronic debits or truncated checks, then applying them to the check writer's account.

ECP system will determine if a check should be:

- Converted to ACH, or
- Truncated.

ECP

FMS Objectives:

- To employ an electronic, efficient and secure means of clearing checks
- Provide imaging capability of all checks and forms, completely eliminating the paper from the process
- Offer agencies one central repository site to view all transactions online and generate reports
- To convert as many items to ACH as possible



ECP Features and Benefits

- Imaging
- Conversion and Truncation
- Representment Schedule
- Online Reporting
- Funds are settled faster



ECP Contact

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Paper Check Conversion Over-the-Counter



PCC Overview

The Paper Check Conversion-Over the Counter (PCC-OTC) program converts paper checks received into electronic debits to check writer's account through the Automated Clearing House system, or into a substitute check image that is truncated and cleared under the authority of Check 21. PCC OTC fully automates and improves the collection, reconciliation, research, and reporting processes associated with Federal agency over the counter check collections.

PCC-OTC Can be used ...

■ At the Point-of-Sale

- Face to Face transactions with the customer.
- Customer is given his/her VOIDED check back at the end of the transaction

■ At an Agency Collected Location (Mail)

- Agency receives checks by mail from check writers
- Customer is not given back check but agency will destroy within 14 business days

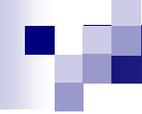
PCC-OTC Features and Functionality

- Imaging
- Verification
- Conversion
- Truncation
- Representment
- Reporting

Acceptable Checks

- Personal Checks
- Business Checks
- Money Orders
- Cashier Checks
- Federal, State, Local Government Checks
- Travelers Checks

All Checks must be drawn on a U.S. Financial Institution



PCC OTC Statistics

9/14/2001 – 3/31/2007

- PCC OTC has processed over 8 Million transactions
- PCC OTC has processed \$9 Billion

Some of the PCC OTC Agencies

- U.S. Agency for International Development
- U.S. State Department
- Department of Defense:
 - Defense Finance & Accounting Service
 - U.S. Army
 - U.S. Air Force
 - U.S. Marines
 - U.S. Navy
 - Defense Commissary Agency
- Tennessee Valley Authority
- Department of Energy:
 - Southeastern Power Administration
- Presidio Trust
- Library of Congress - Copyright Office
- Environmental Protection Agency
- Bureau of Engraving & Printing
- Census Bureau
- U.S. Holocaust Memorial Museum
- Federal Mediation & Conciliation Service
- U.S. Mint
- Veteran's Affairs
- IBWC
- USDA - Commodity Credit Corporation
- Consumer Product & Safety Comm.
- Department of Labor
- Federal Trade Commission
- National Finance Center
- National Oceanographic and Atmospheric Administration
- U.S. Senate Restaurants
- Department of Transportation
- Farm Service Agency
- Office of the Comptroller of the Currency
- Government Printing Office
- Drug Enforcement Agency
- NTIS
- Federal Maritime Commission
- NARA
- IRS (Non Tax)
- FBI
- Financial Management Service
- Customs & Border Protection
- U.S. Tax Courts
- National Labor Relations Board

Associated Cost/Fees

- Only agency expense to participate in the PCC OTC program is for the check scanning equipment
- Current price is \$464.00 for the EC7000i check scanner
- All other associated costs are paid by the FMS



PCC-OTC Contact

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TGAnet





TGAnet Overview

The Treasury General Account Deposit Reporting Network (TGAnet) is a secure web-based system, developed with the Federal Reserve Bank of St. Louis, for Over The Counter (OTC) federal agency deposit reporting and confirmation.

TGAnet Benefits

- Automates the antiquated SF 215 paper over-the-counter (OTC) deposit process
- Streamlines the 224 reporting by federal agencies
- Provides solution for CA\$HLINK II 2010 sunset date
- Facilitates the classification of Treasury collections on a daily basis, enhancing GWA reporting at the point of deposit
- Reduces reporting errors by eliminating Financial Institution data entry
- GWA compatible

About TGAnet

- No equipment to purchase (Use existing computer)
- No fees to pay (Developed by FMS for your use)
- No expensive training — Watch-it, try-it
- Quick conversion timeline for agency
- Developed based on FPA requirements
- In operation since March 2005
- Capture “box 6” deposit information and run reports
- Provides “customization” for each agency
- Is the “contingency” deposit process for PCC OTC
- Pre-filled deposit locations, account codes, FI information

About TGAnet

- Processes both US and foreign cash and check deposits
- Ability to review deposits before submitting
- Use either Treasury or agency accounting codes
- Improves deposit history record keeping
- Enhances internal agency communications
- Provides for better communications with financial institutions

TGAnet Deposits – As of April 2007

\$ Processed through TGAnet	\$254,149,699,754
% of CLII Transactions processed in TGAnet	15.25%
% of \$ of CLII Transactions processed in TGAnet	50.51%

TGAnet Contacts

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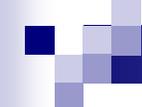
U.S. Debit Card





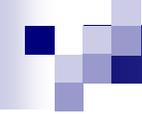
U.S. Debit Card

The U.S. Debit Card is a versatile financial product that provides a uniform financial management tool to deliver recurring or non-recurring payments to individuals or payee recipients. It also allows government employees access to cash in their official duties.



U.S. Debit Card

- Magnetic stripe card
 - Disbursement card
 - **Not** a credit, purchase, travel, or fleet card
- Access to cardholder's funds 24/7
 - ATM debit (900,000 locations) or MasterCard Debit (anywhere MasterCard is accepted)
- Internet-based platform that enables agencies to:
 - Issue cards instantly
 - Fund cards in advance
 - Track card usage



U.S. Debit Card

Range of Use Includes:

- Distribute per diem allowances to volunteers
- Witness payments
- Covert or clandestine operations
- Replacement of Imprest Funds
- Emergency use or funding
- Evacuations
- Payments to volunteers participating in studies
- Travel for invitational travelers or foreign travelers
- Incentive to survey participants



U.S. Debit Card

Agency Benefits:

- Reduces costs of check printing, distribution, reconciliation and storage
- Eliminates check fraud
- Eliminates imprest fund balances
- Supported by a robust security architecture
- Immediate funding of cards worldwide can be controlled from one central location
- Provides online account maintenance

Participating Agencies:

- U.S. Census Bureau
- Bonneville Power
- Peace Corps
- U.S. Marshals Service
- Customs and Immigration Service
- DOI/Office of International Affairs
- Transportation Security Administration
- U.S. International Boundary and Water Commission
- National Institute of Health
- Federal Trade Commission
- Foreign Agriculture Service
- Forest Service
- National Agricultural Statistics Service
- **DOD: US Southern Command**



U.S. Debit Card Contact

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Stored Value Card Program



Stored Value Cards (SVC)

Helps the U.S. Military manage cash...

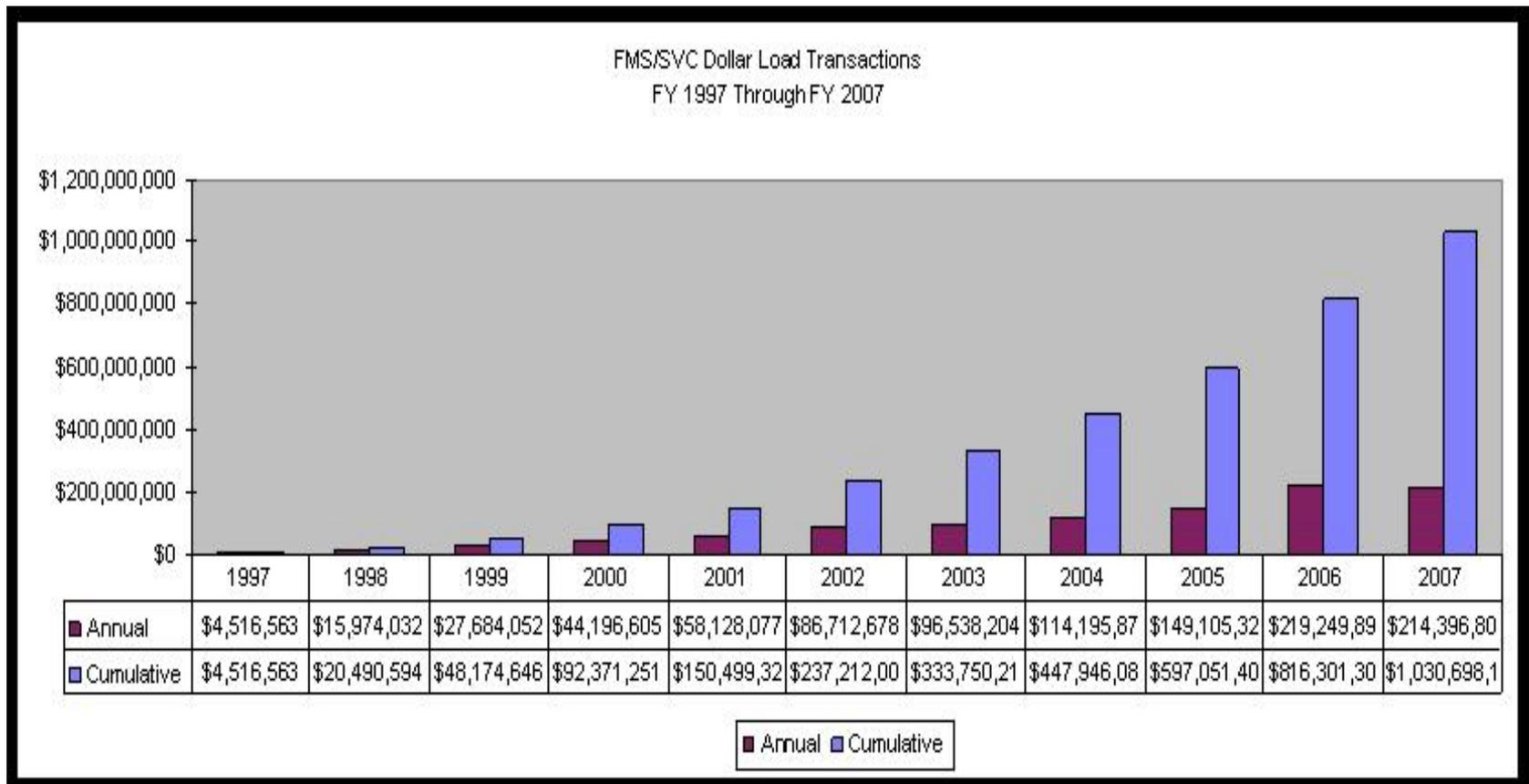
- Credit card sized plastic with computer chip (Smart Card)
- Stores and processes information on card
- Issued/Replaced on-site
- No “on-line” telecom requirement; transactions authorized “off-line”
- Solves multiple business objectives...
 - Convert cash and paper transactions to electronic
 - Reduce cash handling costs
 - Automate administrative processes
 - Reduce risk of loss/theft
 - Speed transaction times
 - Auditable
- Supports the President’s Agenda for Electronic Commerce
- Aligned with DOD and Treasury Transformation Initiatives
- Proven U.S. Military application: over 2.1 million cards have been issued and \$1B in electronic value loaded since inception (a/o 4/30/07)

SVC Programs for the Military

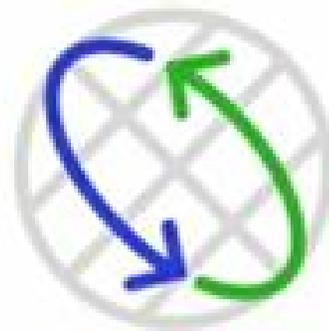
<p>SVC Programs</p>	<p>EagleCash</p> 	<p>EZpay</p> 	<p>Navy Cash</p> 
<p>Application</p>	<p>Overseas SVC to support U.S. Army & Air Force contingency operations.</p>	<p>Domestic SVC used by U.S. Army, Air Force, & Marines to support recruit basic training.</p>	<p>Hybrid SVC used by the U.S. Navy and Marines to support operations at sea and ashore.</p>
<p>Scope</p>	<p>Europe- 3 Middle East- 6 C. America – 1</p>	<p>Army- 5 (100%) Air Force- 1 (100%) USMC- 2 (100%)</p>	<p>Fleet-wide (currently installed on 106+ ships)</p>
<p>Card Funds Card Use</p>	<p>Re-loadable at FO or self-service Kiosk On-base merchants</p>	<p>Disposable/Prepaid card (payroll advance) On-base merchants</p>	<p>Re-loadable at FO or self-service Kiosk On/off ship merchants</p>

SVC Dollar Loads 1997 Through 2007

- FY07 Goal: \$250M. Actual as of 4/30/07 \$214M
- SVC total dollars loaded to date \$1B



Internet Payment Platform (IPP)



internet payment platform



The Internet Payment Platform

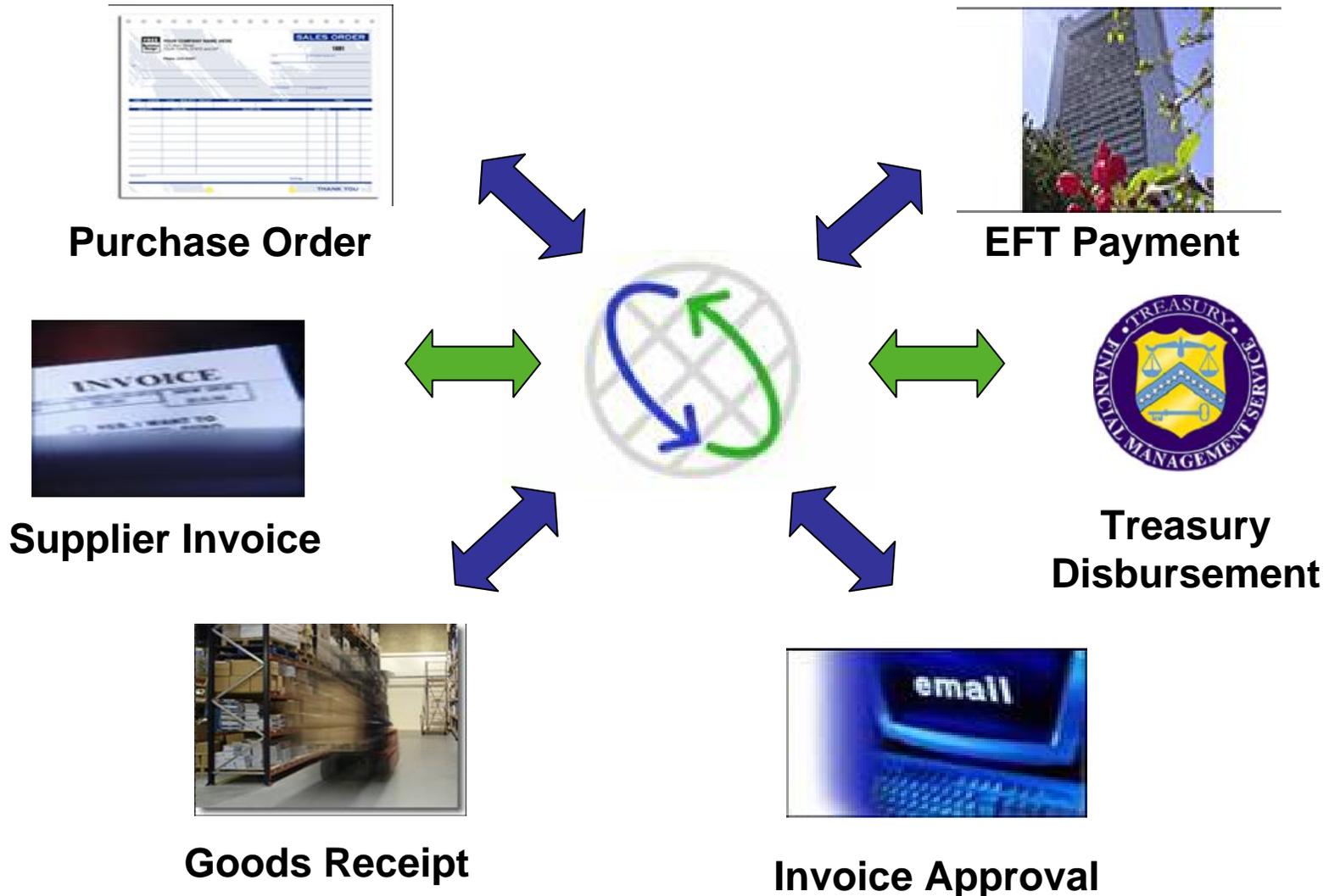
- Is a Web-based payment information service provided by the Financial Management Service at no charge to Federal government agencies
- Centralizes purchase order, invoice, and proprietary information on Treasury payments for transparency to agencies and suppliers
- Allows federal agencies and their suppliers to eliminate paper for order-to-pay transactions
- Aggregates suppliers across multiple Government agencies

What the IPP Is Not

- NOT a replacement for an Agency ERP System
- NOT a replacement for an Agency Procurement or Accounts Payable (A/P) platform
- NOT the system of record for a business transaction

What the IPP Is

Visibility into all data in the Order-to-Pay cycle



IPP Considerations

- IPP is implemented in a modular fashion
 - Leverage existing Agency investments in financial systems
 - Opportunity for incremental transformation
- Select services appropriate to an Agency's needs:
 - Electronic purchase order delivery to suppliers
 - Electronic invoice submission from suppliers
 - Invoice routing for on-line approval (Workflow)
 - Discount management
 - Payment and adjustment reporting
 - Email notification options

IPP Considerations (Cont'd)

- Endorsed as part of the FMLOB's Standard Payment Process
 - Payment Management Work Group
 - Encourage use of Government Off The Shelf (GOTS)
- Interfaces with all major financial systems (Oracle, SAP, Momentum, etc.)
 - File-based system interaction
- Downstream from Procurement process
 - IPP accepts and delivers only approved Purchase Orders

IPP Considerations (Cont'd)

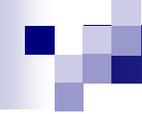
- Process of making payment request from Treasury stays the same as today
 - Certification in SPS
 - Focus on “Type B” payments in first release
- Opportunity to transform and streamline existing business processes
- IPP live in production in November 2007
 - Working with agencies now for initial implementation
 - Agency implementation takes 4 – 6 months

Next Steps

To start the implementation process:

- Schedule an Onsite Information Session
- Sign an Agency Participation Agreement
- Name an Executive Sponsor and a Project Manager
- Get to Work!

For more information go to www.ipp.gov



IPP Contacts

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Questions?

