

Disaster Recovery Solutions

*Disaster Recovery Workgroup
SFC Customer Advisory Board*



Team Members

- ✧ Lake Gardner – Lead (Minerals Management Service)
- ✧ Joe Paule – Co-Lead (SFC - EOB)
- ✧ Meyer Persow (Office of Personnel Management)
- ✧ Nancy Thomas (Office of Navajo & Hopi Indian Relocation)
- ✧ Chris Kennedy (Presidio Trust)
- ✧ Reta Bangan (SFC - EOB)
- ✧ Douglas Wirthgen (SFC - EOB)
- ✧ Eddie Cruz (SFC – EOB)

Team Members – (cont'd)

- ✧ Jackie Mitchell (SFC - EOB)
- ✧ Margaret Tong (SFC – DMSTB)
- ✧ Kevin Becker (SFC – DMSTB)
- ✧ Ferdinand Ralleta (SFC – DMSTB)
- ✧ Fay Rurup (SFC - PIB)
- ✧ Rick Corrigan (SFC - PIB)
- ✧ Sandra Young (SFC - PIB)

Mission

✈ To establish a plan to provide continuous payment services to Federal Program Agencies during a disaster

Objective

- ✦ Create a means to process payment files if the primary data center Hyattsville Regional Operations Center (HROC) is down
- ✦ To establish connectivity to the backup data center Kansas City Regional Operations Center (KROC)

Background

- ✈ HROC is the primary FMS Data Center for payments processing
 - 🗄 Bulk file payments are processed through SFC with connectivity to FMS Data Centers

Background (Cont'd)

- ✧ Federal Program Agencies require disaster recovery options if HROC cannot be utilized
- ✧ To maintain service in the event of a disaster, Federal Program Agencies need to establish connectivity to both FMS Data Centers - HROC and KROC

Progress

- ✦ **“Clarify”** Secure Payment System users can process payment certifications with SPS installed on either a PC or Laptop to input and certify daily payments
- ✦ All thirteen bulk file agencies were sent a letter verifying connectivity status to HROC and KROC
- ✦ Made initial contact with each agency and identified a point of contact

Progress - (cont'd)

- ✦ It was discovered six agencies are serviced by National Business Center, Denver CO
- ✦ NBC is currently testing connectivity to KROC for backup processing
- ✦ There are three agencies who have backup connectivity with KROC
- ✦ There are two in the process with FMS establishing connectivity with KROC

Next Steps

- ✈ Follow up with last agency
- ✈ Disaster Recovery User Guide
- ✈ List of Agency Contacts
 - 🚧 Finance personnel
 - 🚧 IT personnel

Next Steps (Cont'd)

- ✧ SPS home (laptop) setup instructions
- ✧ Voice Mail message system for the agencies
- ✧ Development of a secure system to share information between the agencies

REVEALED!!!

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🚩 Questions?

🚩 Volunteers