



**Department of Defense
Tricare Management Activity
(TMA)**

**Contract Resource Management
Aurora, Colorado**

Defense Health Program Mission Statement



“To enhance the Department of Defense and our nation’s security by providing health support for the full range of military operations and sustaining the health of all those entrusted to our care.”

Uniformed Services



Department of Defense:

- U.S. Army
- U.S. Air Force
- U.S. Navy
- U.S. Marines
- Army Reserves
- Air Force Reserves
- Navy Reserves
- Marine Reserves
- Army National Guard
- Air Force National Guard

Uniformed Services



Non-DOD Agencies:

- Coast Guard
- Public Health Service
- National Oceanic and Atmospheric Administration

Outside the U.S.

Government:

- Continuing Health Care Benefit Program
- NATO & other Foreign Military

Number of Beneficiaries



9.2 Million Eligible Beneficiaries

- 1.7 Million Active Duty
- 1.8 Million Active Duty Family Members
- 5.6 Million Retirees & Family Members
- Other Beneficiaries – approx. 58,000

Defense Health Program



Annual Operating Budget **\$42.18 Billion**

\$31.02 Billion - Appropriated Funds

- \$23.69 Billion Healthcare
- \$ 6.96 Billion Military Medical Personnel
- \$ 368 Million Military Construction

\$11.16 Billion - Medicare Eligible Retiree Health Care Trust Fund

Where the Money Goes:



Military Treatment Facilities

- Operated by the Military Services
- 63 Military Hospitals
- 413 Medical Clinics
- 413 Dental Clinics
- 89,400 Military Personnel
- 44,100 Civilian Personnel
- Paid by Defense Finance & Accounting Service (DFAS)

Where the Money Goes:



Military Offices

- Office of the Assistant Secretary of Defense for Health Affairs
- 3 Tricare Regional Offices (United States)
- 3 Tricare Area Offices (Overseas)
 - Europe (inc. Africa & Middle East)
 - Pacific (inc. Asia)
 - Latin America/Canada
- 3 Surgeon General Offices
 - Army, Navy (inc. Marines) and Air Force

Where the Money Goes:



Tricare Management Activity

- Civilian Health Care Providers
- Civilian Pharmacies
- Mail Order Pharmacy
- Civilian Dental Care
- Administration of Contracts
- About 350 Military, Civilian & Contract employees
- Paid by TMA thru Treasury

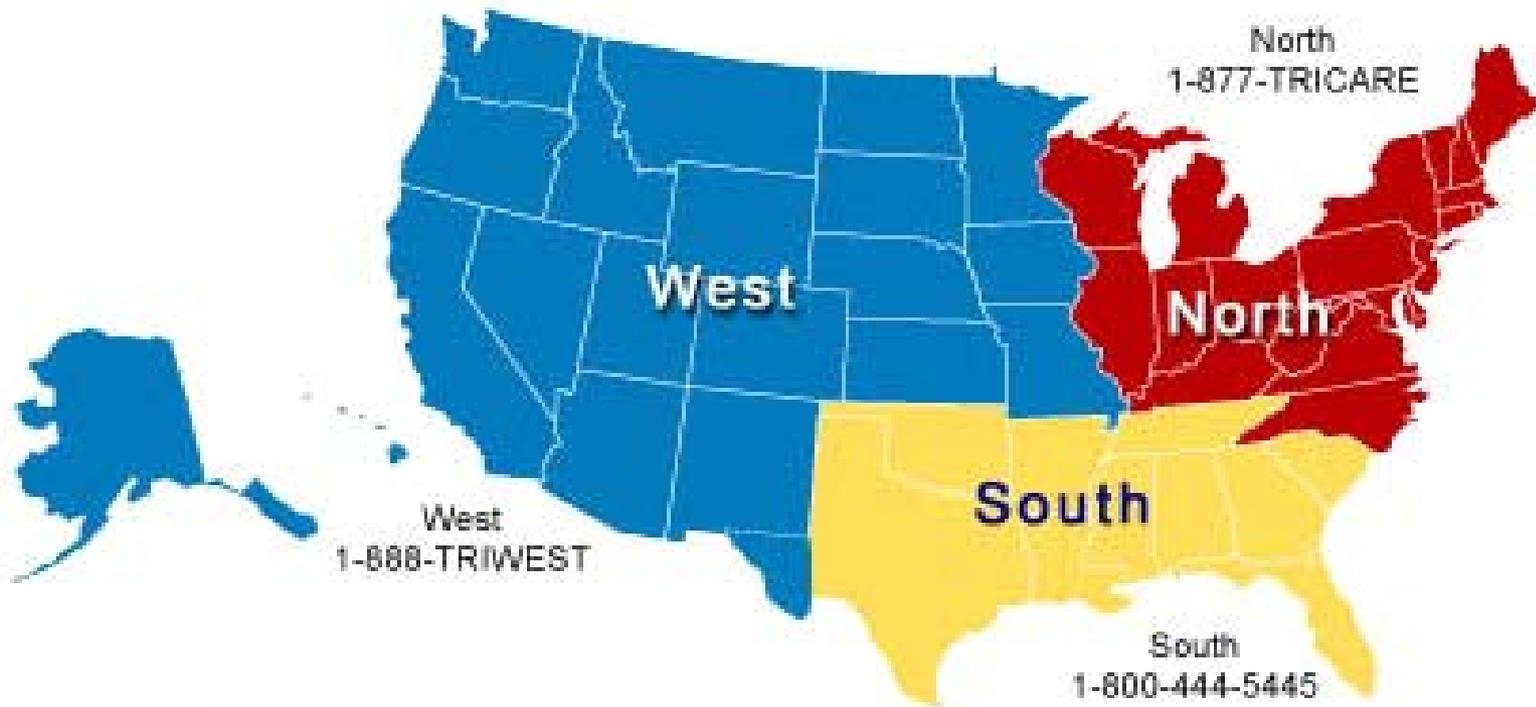
A Week in the Life



Total Weekly Outlay = \$809 million

<u>Number of:</u>	<u>Military Facilities</u>	<u>Civilian Care (TMA)</u>
Inpatient Admissions	4,800	13,700
Outpatient Visits	664,000	Included in Claims Processed
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Claims Processed	n/a	3.7 Million
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Prescriptions		
Retail	940,000	1.17 Million
Mail Order	n/a	175,000
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Dental Visits	101,900	Pay Premium-Not Claims
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Births	980	1,260

Tricare Regions



Europe: 1-888-777-8343

Latin America and Canada
and US Territories: 1-888-777-8343



Overseas Pacific:
1-888-777-8343

TMA Contracts



Healthcare Contracts:

- North, South & West Regional Contracts
- Foreign Claims
- Medicare Dual Eligible Retirees
- Retail Pharmacy
- Mail Order Pharmacy
- Uniformed Services Family Health Program (6 Civilian Hospitals)
- Active Duty Dental Care
- Family Dental Care
- Retiree Dental Care

TMA Contracts



Administrative Contracts:

- Remote Overseas
- Puerto Rico
- Marketing & Education
- Healthcare Auditing

Note: CRM doesn't handle any day to day TMA operations such as payroll, travel, building operations, etc.

Treasury Programs



- SPS
- ASAP
- IPAC
- Treasury Offset Program
- CA\$HLINK
- GOALS
- GWA
- 224 Reporting

SPS



- Reimburse Regional contractors for most of their healthcare payments.
- Pay all administrative payments for all contracts.
- Pay all other payments except what is paid thru ASAP or IPAC.

ASAP



- Use 1031 Processing
- Healthcare claims are processed by the contractors who submit data to TMA.
- TMA obligates funds and authorizes the contractors to release payments.
- As payments clear the contractor's bank, their bank is allowed to draw funds from the FRB-Richmond.

IPAC



- Collect Reimbursable Bills from non-DOD Services.
- Pay Defense Logistics Agency for drugs for Mail Order Pharmacy.
- Received collections from the Justice Department and Treasury Department for various receivables.
- Receive Collections from Judge Advocate General (JAG) Offices for 3rd Party Liability Claims.
- Pay and Collect from the Veteran's Administration
- Receive collections/make payments to other DOD and non-DOD agencies as needed.

Treasury Offset Program



- TMA Contractors are the 1st to identify and attempt collection action.
- Cases are transferred to TMA General Counsel's office for further collection action after contractors are unable to collect.
- Cases may be referred to TOP or the Justice Department depending on the circumstances.



CASHLINK

- Reports of ASAP Transactions
- Reports of Deposits with FRB

GOALS

- Reports of IPAC Transactions
- Statement of Differences

GWA

- Reports of SPS Transactions

224 Reporting

- Report to Treasury
- Also, submit copy to DFAS

Points of Contact



Evelyn Young, Certifying Officer/Accountant

Tricare Management Activity
Contract Resource Management
16401 East Centretech Parkway
Aurora, CO 80011-9066

Phone: 303-676-3421

Email: evelyn.young@tma.osd.mil