



*Planning
for the Future*
The 2012 San Francisco
Customer Advisory Board

FMS Programs Access Workgroup Update

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Wednesday, March 21, 2012

Agenda

- Progress
- Not so much
- Future



Progress



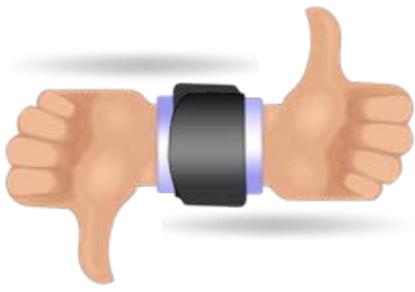
- Accomplishments since we last met:
 - Updates / additions to FMS Systems Access Webpage
 - Grouped applications by Business Line
 - Added Business Line Contacts
 - Successful transition of IT staff and resources to the Bureau of Public Debt



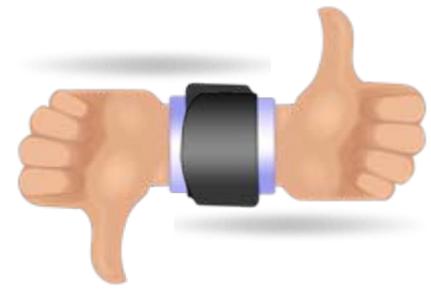
Not so much



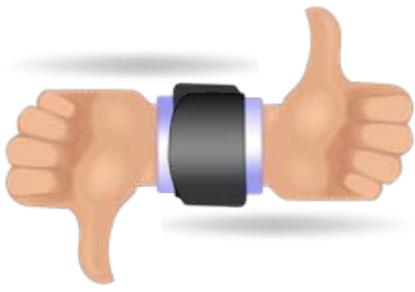
- Items we have not made visible progress on:
 - Easier Registration Process
 - Easier Process for Removing Access
 - Mass Recertification of Users (Mass Recertification??)



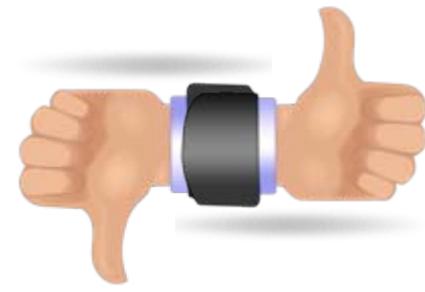
Future



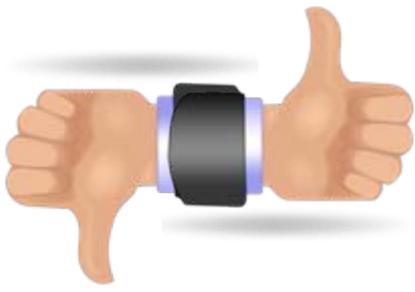
- Items we have discussed for future efforts:
 - Continued updates to the webpage
 - Systems Up / Down Webpage
 - Standard Workstation Configuration
 - A new release of ITIM



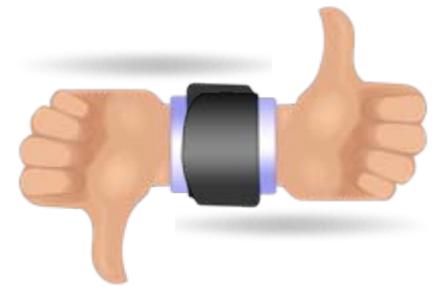
Future



- Delegated Administrators from newly provisioned applications (e.g., OTCnet, Go Verify, TCMM, nFPS, GTAS) will continue to enjoy ITIM's customized **External Interface** with no changes to the familiar screens or navigation functions at this time.
- *Key Enhancements*
 - **Self Service** “One Stop” Shop for account management functions. Users will continue to have the ability to to change their SSO passwords, as well as, request new accounts (based applications and type of request), modify identity data, etc. When ITIM completes the password change, users will receive an email confirming the transaction.
 - **Self Enrollment** Provides application owners a mechanism that allows users to create identities (enroll) via a protected URL.
 - **Group management capabilities** – Provides security administration enhancements through new group management capabilities for defined ITIM Groups.
 - **Enhanced Separation of duty** – Separation of duty policies are defined by one or more business rules that exclude users from membership in multiple roles that might present a business conflict. ITIM Roles will be more effectively managed through policy features which aid in identifying and managing role conflicts.
 - **Introduction to Role Based Access Control (RBAC) within ITIM** – *Roles* govern user access to resources, but unlike user provisioning, role management does not grant or remove user access. Instead, it sets up a role structure to do it more efficiently. *(ITIM Roles only are being introduced)*
 - **Integrated Web Focus Reporting** ITIM 5.1 integration with Web Focus provides more flexibility to developing and running reports.
 - **Improved Performance** -- The ITIM environments have been upgraded with more robust servers improving performance and stability of the ITIM application.



Future



- **Applications currently using UPS to provision users are not affected by the ITIM 5.1 Upgrade**
- **Application Support Required**
 - A scheduled ITIM outage of 3 business days or less is necessary to data migration.
 - During the outage, Service Desk Staff (202-874-HELP) will route all tickets to E-ICAM (DACD) for priority handling of password resets and accounts reactivations.
 - Applications are asked to provision new users or modify existing users prior to the scheduled outage to minimize impact.
 - Minimum testing will be required from External Interface application (OTCnet, Go Verify, nFPS and GTAS. CBAF has been working with applications to schedule testing.
- **Training**
 - Web Based training for Self Service module will be available for External users on March 30th.
- **Schedule**
 - Workflow and Data Migration targeted April 11th at 8:00 p.m. until Monday April 16th at 7:00 a.m. EST.
 - Go Live with ITIM 5.1 targeted April 16th.



Future



- A new face.....