



DEPARTMENT OF THE TREASURY
FINANCIAL MANAGEMENT SERVICE
P.O. BOX 51318
PHILADELPHIA, PA 19115-6318

All Federal Agencies for
Which Financial Services Are
Provided By The Philadelphia
Financial Center (PFC)

Management Letter No. 06-07
September 15, 2006

SUBJECT: Regional Financial Center Claims Consolidation Initiative

This notice serves as a reminder to Federal agencies that all Claims activities related to payments disbursed by the Regional Financial Centers (RFCs) will be consolidated effective October 2, 2006. This effort was announced by PFC in a previous letter dated August 17, 2006.

The consolidation of Claims activities focuses on three functions: Returned Payments, ACH non-receipt trace requests, and EFT reclamations. These activities will be realigned so that each is carried out in no more than two Regional Financial Centers (RFC). The alignment of functions will be as follows:

Function	Servicing RFCs
- EFT Non-Receipt Claims - Returned Payments - Unidentified Remittance Processing (Non-Reclamation)	Kansas City and Philadelphia
- EFT Reclamations and Related Remittances	Austin and San Francisco

If you are a reclamation customer, your reclamation processing will now be processed by the Austin Financial Center. This includes the mailing of documents to the financial institutions through processing deposits related to the reclamations. Should you have any questions regarding reclamations processing, you should now contact Sarah Griffin at (512) 342-7305.

We will continue to process returned payments, both check and ACH, and non receipt claims for all of our customers. Please contact Monique Goodwin at (215) 516-8067 for returned ACH and non-receipt claims and Louis Altmire at (215) 516-8108 for returned checks.

Your support in this important initiative will be appreciated. Should you have any questions, please contact Monique Goodwin, Manager, Claims Branch, at (215) 516-8067.

Sincerely,

Elizabeth A. Belinsky
for Michael Colarusso
Regional Director
Philadelphia Financial Center