



Financial Management Service - 2011 Contact Directory

<u>PROGRAM/SERVICE</u>	<u>PHONE</u>
Administrative Wage Garnishment	202-874-8700
Agency Cross-Servicing Policy	800-858-8700
Federal Program Agency Inquiries	800-858-0725
Agency Location Code	
Check Reconciliation Branch (4 digits)	202-874-8150
Cash Accounting Division (8 digits)	202-874-7752
Automated Standard Application for Payments (ASAP)	816-414-2100
Agency Implementation	202-874-6542
Development	202-874-6467
Operations	215-516-8021
	816-414-2100
Automated Clearing House (ACH)	
Payments and Claims Formats	202-874-6781
Treasury Disbursed Payments Inquiries (and Notification of Change)	
Kansas City RFC Help Desk	816-414-2100
Philadelphia RFC Help Desk	215-516-8154
San Francisco RFC Help Desk	510-594-7300
Treasury Collections	202-874-1251
Business Architecture	202-874-3707
Card Acquiring Service	202-874-0807
CA\$HLINK II	800-346-5465
Cash Management Improvement Act (CMIA)	202-874-6751
Check Claims	202-874-8445
Check Inserts	202-874-7133
Check Payment Inquiries (Treasury Disbursed)	
Kansas City RFC Help Desk	816-414-2100
Philadelphia RFC Help Desk	215-516-8154
San Francisco RFC Help Desk	510-594-7300
Check Reconciliation	202-874-8150
Child Support	202-874-0540

Financial Management Service - 2011 Contact Directory

<u>PROGRAM/SERVICE</u>	<u>PHONE</u>
Collateral	202-874-7018
Credit Bureau Reporting	202-874-8580
Credit and Debt Management Policy	202-874-6600
Credit Gateway	202-874-3720
Cross-Servicing Debt Exemptions	202-874-6600
Current Value of Funds Rate	202-874-9428
Debit Gateway	202-874-1251
Debt Check	202-874-0540
Debt Collection Agency Training & Education	202-874-8580
Debt Collection Center Designation	202-874-6600
Debt Collection Performance	202-874-8580
Debt Management Agency Facilitation	202-874-8580
Debt Write-Off	202-874-6600
Debtor Inquiries	800-304-3107 888-826-3127
Department of Justice Debt Referrals	202-874-8700
Direct Express	202-874-7118
Document Examination	202-874-8084
Electronic Check Processing (ECP)	202-874-6656
Electronic Federal Tax Payment System (EFTPS) Development/Operations	202-874-5784
Marketing	202-874-6763
Electronic Transfer Account (ETA) Policy	202-874-6926
Enterprise Business Information Management	202-874-3707
FedDebt	800-858-0725
Federal Agencies Centralized Trial Balance System 1 (FACTS I)	202-874-9909



Financial Management Service - 2011 Contact Directory

<u>PROGRAM/SERVICE</u>	<u>PHONE</u>
Federal Agency Liaison (Collections)	202-874-7491
Federal Finance Modernization Planning Office	202-874-6935
Financials, Accounting, Collections, Disbursements & Reconciliation System (FACDR)	202-874-8580
Financial Accounting and Services Division (FASD)	
Credit Accounting Branch	202-874-8740
Judgment Fund Branch	202-874-6664
Surety Bond Branch	202-874-6850
Financial Connection, The	202-874-6694
Financial EDI Payments	816-414-2333
Financial Data Architecture/XML Standards	202-874-7039 202-874-6838
Financial Organization Master File (FOMF)	816-414-2204
Financial Report of the U.S. Government (FR)	202-874-6389
Foreign Check Issues	202-874-7041
Foreign Currency Accounting	202-874-7994 202-874-8004 202-874-8001
General Lockbox	202-874-7026
Go Direct Program	202-874-6558
Go Direct Marketing	202-874-6786
Gold Book	202-874-7770
Government On-Line Accounting Link System (GOALS II)	202-874-8788
GWA – Central Accounting and Reportings System (CARS)	202-874-8788
Governmentwide Financial Report System (GFRS)	202-874-8923
Green Book	202-874-7118
Imprest Fund Management: Policy	202-874-9428
Intra-governmental Payment and Collections (IPAC)	202-874-9816

Financial Management Service - 2011 Contact Directory

<u>PROGRAM/SERVICE</u>	<u>PHONE</u>
International Treasury Services (ITS.gov)	
Policy	202-874-6762
Operations	816-414-2102
Internet Payment Platform	202-874-3685
Intragovernmental Fiduciary Confirmation System (IFCS)	202-874-6389
IRS Lockbox	202-874-6554
Limited Depository Accounts	816-414-2102
OTCnet	202-874-2138
PACER On-Line:	
Treasury-Disbursed Agencies	202-874-9138
RDO Accounting	202-874-7108
Pay.gov	202-874-6940
Payment Application Modernization (PAM)	816-414-2108
Payment Policy	202-874-6576 202-874-6781
PCC OTC	202-874-6893
(Paper Check Conversion Over-the-Counter)	202-874-2138
Postage Payments	202-874-7041
Private Collection Agencies	202-874-8700
Prompt Payment	202-874-9428
Repurchase Agreement (Repo)	202-874-7150
Salary Offset	202-874-0540
Secure Payment System	202-874-6947
Seized Currency	202-874-8906
Shared Accounting Module (SAM)	202-874-8947
State Income Tax Debt	202-874-0540
State and Local Government Tax Withholding Agreements	202-874-9428



Financial Management Service - 2011 Contact Directory

<u>PROGRAM/SERVICE</u>	<u>PHONE</u>
State Reciprocal Agreement	202-874-0540
Stored Value Cards	202-874-1845
Tax Levy	202-874-0540
Tax Refund Offset	202-874-0540
TGA Bank Network	202-874-7496
Treasury Offset Program (TOP)	202-874-0540
TOP Call Center	800-304-3107
TOP Payment Exemptions	202-874-0540
Transaction Reporting System (TRS)	800-346-5465
Treasury Check Information System (TCIS)	202-874-9582
Treasury Check Offset	202-874-9061
Treasury Investment Option	202-874-7150
Treasury Investment Program (TIP)	202-874-7150
Treasury Receivable Accounting and Collection System (TRACS)	202-874-7920
Treasury Report on Receivables (TROR)	202-874-8580
TRUFACS	202-874-6955
Treasury Tax & Loan (TT&L) Plus	202-874-7150
Unclaimed Moneys	202-874-8262
U.S. Debit Card Program	202-874-6955
U.S. Citizenship & Immigration Services (USCIS) Lockbox and e-Filing	202-874-0275
U.S. Standard General Ledger Division (USSGL)	202-874-9963



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