Collections Information Repository (CIR)
What’s New and What’s Next

23rd Annual Government Financial Management Conference

Michelle Willoughby, CIR Program Manager
Bureau of the Fiscal Service
August 20, 2013
Agenda

• CIR Update
  – Previous State: Where We Started
  – Revenue Collections Management (RCM) Objectives
  – CIR Improvements
  – Current State: Where We Are Now

• CIR as a Single Touch-Point for Collections

• Questions

• Contact Information
Previous State: Where We Started
RCM Objectives for CIR

• GOAL ➔ Drive universal adoption of CIR as the single touch-point for collections reporting
  – Transition agency reporting to CIR
  – Migrate collections reporting from channels to CIR

• GOAL ➔ Enhance support for revenue collections reporting and decision-making
Since August 2012

• Successfully decommissioned CA$HLINK II and transitioned its functions to CIR and other systems
• Agencies using CIR for most collections reporting
• Every channel is reporting vouchers to CIR. Most channels also report details to CIR.
• CIR reporting enhancements have been implemented
CIR Improvements in 2013

• Enhancements to existing CIR reports
  – Agency Voucher reports
  – Agency Fedwire reports
  – Agency ACH reports (coming soon)
  – Fiscal Service and trading partner reports

• New reports
  – Voucher Classification
  – Voucher by ALC Totals
  – ACH Download (coming soon)
Current State: Where We Are Now
How Do We Get to Single Touch-Point?

Enhance CIR Usability
Enhance CIR Usability

• Address user feedback
• Improve presentation of CIR information
  – Streamline look and feel
  – Reorganize display through preferences
  – Add additional reports
How Do We Get to Single Touch-Point

Enhance CIR Usability

Understand Agency Data Needs
Understand Agency Data Needs

- Collaborate with agencies to understand the data received directly from channels
  - What data do you receive from the channels?
  - Why do you need this data?
  - Could you get the data from CIR instead of the channels?
How Do We Get to Single Touch-Point?

- **Enhance CIR Usability**
- **Improve CIR Data Completeness**
- **Understand Agency Data Needs**
Improve CIR Data Completeness

• Enhance reporting outputs for all available data elements
• Identify gaps between channel reporting and CIR reports
• Work with channels to eliminate agencies’ dependencies on channel reports and interfaces
How Do We Get to Single Touch-Point

Enhance CIR Usability

Improve CIR Data Completeness

Single Touch Point 100 miles

Understand Agency Data Needs
Future State: CIR as a Single Touch-Point

Collection Agent

Collection Agent

Collection Agent

Collection Agent

Collection Agent

CIR

Federal Agency

Federal Agency

Fiscal Service

Federal Agency

Federal Agency

Single Touch Point
100 Miles
Roadmap to CIR as a Single Touch-Point

- Enhance CIR Usability
- Improve CIR Data Completeness
- Single Touch Point 100 Miles
- Understand Agency Data Needs
Questions
Break-out Sessions
Contact Information

Fiscal Service
• CIR Project Manager
  – Michelle Willoughby
  – Michelle.Willoughby@fms.treas.gov

CIR Agency Outreach
• CIR Agency Outreach and S2S
  – 301-699-6814
  – CIRAgencyOutreach@pnc.com

CIR Call Center
• By Phone:
  – 1-800-346-5465
  – 301-887-6600

• By Email:
  – CIR@pnc.com

• Availability:
  – 7 AM - 9 PM ET, M - F except federal holidays

CIR Website: http://fms.treas.gov/cir/