Collections Information Repository (CIR)

CIR as the Single Touch-point for Collections Reporting

ARM Agency Forum

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Agenda

• Revenue Collections Management (RCM) Objectives for CIR
• CIR as a Single Touch-Point for Collections
• Priorities for CIR Releases
• Questions
• Contact Information
RCM Objectives for CIR

• GOAL ➔ Drive universal adoption of CIR as the single touch-point for collections reporting
  – Transition agency reporting to CIR
  – Migrate collections reporting from channels to CIR

• GOAL ➔ Enhance support for revenue collections reporting and decision-making
Why CIR as the Single Touch-point?

• The benefits of having a single system for collections reporting is to:
  – Streamline agency business processes by reducing the number of sources for collections information
  – Reduce the number of systems that require interfaces with agencies
  – Reduce future impact to agencies when Fiscal Service renegotiates financial agent or lockbox services
  – Reduce operational costs and complexity of managing collections
  – Allow channels to focus resources on processing and not reporting
How Do We Get to Single Touch-point?

- Understand Agency Needs
- Enhance CIR Usability
- Improve CIR Data Completeness
Understand Agency Data Needs

• Collaborate with agencies to understand the data received directly from channels
  – What data do you receive from the channels?
  – What is the business purpose for that data?
  – Could you get the data from CIR instead of the channels?

• Understand agency challenges/barriers
  – Resource / budget challenges
  – Existing interface transitions
  – Timeframe & scheduling
Enhance CIR Usability

• Address user feedback
• Improve presentation of CIR information
• Investigate upgrade of Business Objects software
  – Streamline look and feel
  – Reorganize display through preferences
  – Add additional reports
Improve CIR Data Completeness

• Enhance reporting outputs for all available data elements
• Identify gaps between channel reporting and CIR reports
• Work with channels to eliminate agencies’ dependencies on channel reports and interfaces
Single Touch-point – What’s Next?

• Collection information and feedback from agencies
  – Channel Report list
  – Business reasons
  – Agency barriers and challenges
• Assess feedback and identify gaps
• Raise gaps to Fiscal Service
• Refine plans for CIR 2014 and 2015 releases
Priorities for CIR Releases

• Priorities driven by Revenue Collections Management (RCM) Objectives for CIR

• CIR Releases moving to a six-month release cycle
  – Spring 2014
  – Fall 2014
  – Spring 2015
  – Fall 2015

• CIR Enhancements planned for 2014 and 2015
  – Removal of original Voucher report versions
  – Layout enhancements targeted for Financial Transaction reports
  – New Financial Transaction Download report
  – Additional data elements on existing reports
  – New XML Schema for CIR agency extracts
Questions
Contact Information

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CIR Website: [http://fms.treas.gov/cir/](http://fms.treas.gov/cir/)